CPDMH’s New Emergency Department
Q&A Fact Sheet – February 2021

- How will the new Emergency Department improve each patient’s experience?
  - The new Emergency Department will be linked to the hospital and will address current space challenges. It includes 11 treatment spaces, which is an increase of five (83%) over the current ED.
  - The new ED offers flexible space which is better able to adapt to peak volume periods.
  - The new ED will offer ambulance and barrier-free, walk-in entrances.
  - The new ED will have enhanced infection control standards.
  - There will be a private family room inside the ED and dedicated space for patients dealing with mental health concerns.
  - There will be a dedicated space for women with obstetrical/gynecological health concerns.
  - There will be a bigger waiting room and additional washrooms.

- What are we at with the planning?

  CPDMH is now almost finished stage 3 of the 5 stages mandated by the Ministry of Health.

  The Ministry has approved our Stage 3.1. This stage includes design briefs and Emergency Department and preliminary site plans. Details about all major components, timelines and costs are included. As part of this stage, we also consulted with our community partners.

  CPDMH submitted Stage 3.2, which focuses on more detailed physical planning documents in late December 2020. This submission includes mechanical, electrical, structural, and architectural design briefs with relevant drawings, phasing plans, building specifications, furniture and equipment lists, as well as updated cost estimates and project schedule.

  Focus groups with staff and physicians have also been held to further discuss experiences during the COVID 19 pandemic. Learnings from the past few months will be incorporated into the design to ensure CPDMH is prepared for these types of situations in the future.

  Once Stage 3.2 is approved, the planning team will move on to Stage 4 of the five-stage process. This is the pre-construction phase where details drawings and contract documents for tender are drafted and approved.
How long will it take?

The process of planning and construction will take several years. Once the planning and approval of Stage 3 is complete, there are 2 more stages: working drawings and tender approval. Everyone is very supportive of the project and working very hard to keep the process moving forward – especially during the COVID-19 pandemic.

Who is involved in the planning?

Planning is being led by the Capital Projects Committee of the Board. The committee includes community members with expertise in health care, architecture and construction. Thank you to the Capital Projects Committee of the Board and everyone who has been involved in this planning, including hospital staff, physicians and volunteers, as well as members of our Patient and Family Advisory Committee.

Thank you as well to our community partners who have been involved in the planning, including the Lanark County Paramedic Service, the Ontario Provincial Police and Lanark County Mental Health.

Will others be involved?

Yes. We are involving all stakeholders. Throughout the planning stages, input will be sought from staff, physicians, volunteers, patient family advisors, patients, neighbours, and the community.

Do additional funds need to be raised?

The CPDMH Foundation has launched a $3 million comprehensive fundraising campaign for the new Emergency Department and needed patient care equipment for the hospital. A 22-community member campaign cabinet is being led by Co-Chairs, Lori Cavanagh and Richard Kidd with the team reaching out to leaders across the community to rally their support of the project. Once COVID-19 allows for the public launch of the campaign, the community will be hearing much more about the campaign and the needs of the hospital. For more details, please call 613-257-4483 or email foundation@carletonplacehosp.com.

What about renovations to the rest of the hospital?

It is essential to have a building environment that supports the highest quality of care and patient safety. CPDMH has a five-year facility renewal plan which identifies many necessary investments in
the hospital’s infrastructure. Ongoing improvements to the existing hospital continue, thanks to funding from the Ministry of Health and Long-Term Care’s Hospital Infrastructure Renewal Fund. Recent projects include roof replacement; window replacement; HVAC (heating, ventilation and air conditioning) system upgrades; as well as plant upgrades including new boilers and floor replacements.

- What about the other proposal for a new hospital?

The Ministry has deferred CPDMH’s proposal for a new hospital as part of a Health Village. CPDMH and the Ministry will continue to work together on long-term health care planning to meet the future needs of our local communities.

- What else is happening at CPDMH?

Over the past year, the CPDMH team has been focused on the COVID-19 pandemic. We have implemented many changes at the hospital to protect our community and our team – and to ensure we have the equipment and processes in place to care for our patients. Our team is also collaborating with the Almonte General Hospital, Lanark County Paramedic Service and local Health Unit to provide COVID-19 testing at the Almonte Assessment Centre.

Over the past few months, the Mississippi River Health Alliance (MRHA) hospitals have continued their journey to support a strong, coordinated system of care. The MRHA formalizes the commitment of Carleton Place & District Memorial Hospital and Almonte General Hospital to work together. The goal is to improve every patient and resident’s health care experience – close to home.

We have developed a joint strategic plan. Each hospital Board is determining its own future path, as well as looking at additional ways to work together. We are also working on a joint clinical services plan. It will identify ways to align our programs and ensure the right services are available close to home.

Our focus on our patients has not changed and we are always looking for better ways to provide care.

- How can I keep informed about the Emergency Department project?

The latest details on the project can be found on the Redevelopment page of the CPDMH website at www.cpdmh.ca. Anyone with questions or concerns is also encouraged to contact Mary Wilson Trider, President and CEO at 613-257-2200 ext. 825 or mwilsontrider@cpdmh.ca