



Lanark County Mental Health

Listening To Understand

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Lanark County Mental Health – COVID-19 Notice – March 17, 2020

After consultation with Ontario Health and other South East AMH providers, effective Wednesday March 18, 2020, we are taking the following steps until further notice:

- Lanark County Mental Health offices in Carleton Place and Smiths Falls will be closed to the public. Our Nurses, Case Managers, Community Workers, and Counsellors will be working remotely.
- We will be converting all office and community-based appointments to telephone visits.
- Our Wednesday Walk-in Counselling Clinic will also be closed with services available only by telephone. Same-day *telephone* appointments will continue to be scheduled during walk-in hours.
- New clients will continue to be welcomed. They will be provided with an intake appointment and be contacted by phone. Follow up crisis services will also proceed as required. All referrals from community partners or medical facilities will proceed as usual through fax or email.
- At this time, we will continue to provide essential services in person, where required. This includes Mobile Crisis (MCRT), Hospital Mental Health Services, Medication / Injection Clinic, as well as Housing/Safe Bed provisions.

Please Note: Lanark County Mental Health staff will be working remotely from home. They will be available for consultation purposes 24/7. However, they will only respond, in person, to Hospitals and/or Police Detachments during regular business hours* if called in for an urgent matter or crisis where a patient is at risk of harm to self or others, and their presence is deemed 'essential'.

*LCMH Regular Business Hours : Monday-Thursday 8a.m.-8p.m. and Friday 8a.m.-4p.m.

Thank you for your patience and understanding as we work together to keep our clients and staff safe.