

The Mississippi River Health Alliance

REPORT TO THE COMMUNITY 2018-2019

Two Hospitals. *Better Together.* The very best care close to home.

It's Time!

The Mississippi River Health Alliance is creating a stronger voice for local health care

Bonnie Lowry Bagshaw and Chelsea Snyder have a lot in common. They are both from families with deep roots in Lanark County. Chelsea grew up in Carleton Place, and now lives close to Almonte with her family. Bonnie grew up on a dairy farm, halfway between her school in Almonte and her part-time job in Carleton Place. Now Chelsea works in Carleton Place and makes the quick drive there each day. And they both had babies at Almonte General Hospital.

Bonnie and Chelsea are active in their local communities and believe in giving back. They both serve on local hospital Boards – Bonnie in Almonte and Chelsea in Carleton Place. And perhaps most importantly, they are passionate about local health care close to home – and the benefits of working together to make that happen.

That's the vision of the Mississippi River Health Alliance. It brings Almonte General Hospital (AGH) and Carleton Place & District Memorial Hospital (CPDMH) together to improve each patient's overall health care experience. The goal is a strong, coordinated system of care. And it's working.



"When I was growing up, I was back and forth between Carleton Place and Almonte all the time, and I still am," explains Bonnie. "The two communities are really close together. The Alliance relationship makes sense."

"Health care is more complex than ever," adds Chelsea. "The

more we can collaborate, the better it will be for the patients and residents served by the two organizations."

Over the past three years, the two hospitals have been working together to shape the future. A joint strategic plan provides the roadmap – with both shared and individual objectives. The Mississippi River Health Alliance leads the way.

Chelsea says she is encouraged by the feedback she is hearing in the community. "People tell us we should be proud of the work we are doing, and we should keep moving forward."

Bonnie agrees: "The hospitals are central hubs in our communities, not only for immediate care but for employment and access to other health care providers. By working together, we can only strengthen the partnership and the services offered close to home."



The Mississippi River Health Alliance formalizes the commitment of the two hospitals to work together.

Together, we are creating a stronger voice for local health care –



www.almonte general.com

www.cpdmh.ca

What the Alliance Means to Me

The Mississippi River Health Alliance is all about collaboration and striving to provide the best possible care as close to home as possible. For our staff, physicians and partners, the power of the Alliance means different things to different people. So, we asked the question: **What does the Alliance mean to you?** The answers inspire us to do even more.



Katherine Reynolds
Registered Nurse, AGH

I'm excited about the chance to connect with my colleagues in Carleton Place. Right now, we are working on a new clinical services plan to find opportunities to align our programs and ensure the right services are available close to home. Staff are committed to providing the best patient and resident care.



Dr. Scott Higham
Chief of Staff, CPDMH

Our community is growing - and planning for Carleton Place's new Emergency Department is underway. As the Emergency Departments in both Carleton Place and Almonte get busier, it's good to know that we can support one another during high volume periods.



Hannah Larkin
Shared Manager of Patient Flow,
AGH and CPDMH

From the moment a patient is admitted to the hospital, my role is to help prepare for their return to the community. Through the Alliance, we have improved our transition processes when a patient needs to move from one hospital to the other. The hospitals also support one another during particularly busy periods. We put patient care at the centre of everything we do.



Mary Wilson Trider
President & CEO, AGH and CPDMH

I see the benefits every day. Working in both places makes it easy to see the opportunities to share best practices, learning from one another and becoming better together. Our greatest accomplishment to date for safe, high quality care was preparing together for recent Accreditation surveys, held during the same week at each hospital. Both organizations achieved Accreditation with Exemplary Standing. We are definitely on the right track.



Ed McPherson
Chief, Lanark County Paramedic Service

The LCPS includes more than 90 paramedics who provide ambulance and rescue services. Every day, our paramedics interact with health care providers at the two hospitals. Recently, local paramedics, physicians and nurses all benefited from an intensive two-day rural emergency care course—a result of our collaborative Alliance work.



Jeff Cray
Environmental Services Supervisor,
AGH & CPDMH

Support staff are a key part of the health care team and some of them even work at both hospitals. The Alliance is important because it aligns the two communities, helping to ensure high quality services close to home.



Dawn Fortin
Chair, CPDMH Patient & Family Advisory Committee (PFAC)

Both organizations really value input from patients, residents and families. I am looking forward to finding ways to work more closely with our PFAC colleagues in Almonte. Our communities are so close together.



Karen Bunes
Director of Resident Care,
Fairview Manor

For me, the Alliance means more opportunities for education and team development. For example, our Better Together program is helping improve communication with the front-line staff. We want to give our patients and residents the best possible experience while in our care.

CARING SNAPSHOTS

2018-2019

Almonte General Hospital

Admissions.....	1,405
Births.....	384
Inpatient Days.....	14,099
Emergency Visits.....	15,415
Ambulatory Care Visits.....	3,152
Surgical Procedures.....	876
Diagnostic Imaging Exams.....	11,308

Fairview Manor

Resident Days.....	40,376
(including respite care)	

Lanark County Paramedic Service

Calls Answered.....	22,939
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Carleton Place & District Memorial Hospital

Admissions.....	611
Inpatient Days.....	5,737
Emergency Visits.....	18,262
Ambulatory Care Visits.....	12,983
Surgical Procedures.....	1,445
Diagnostic Imaging Exams.....	16,286

For full audited financial statements, please visit www.almontegeneral.com and www.cpdmh.ca



Celebrating 25 Years of support for the Carleton Place & District Memorial Hospital!

Every day our team of caring staff, volunteers and doctors at the Carleton Place & District Memorial Hospital touch the lives of thousands of patients and their families with their compassion, skill and expertise. And it's thanks to our wonderful donors who give back to the health of their community that we are able to provide the best medical equipment and care to our families, neighbours and loved ones.

This past year, the support from our donors purchased over \$445,000 in needed patient care equipment. This coming year, another \$487,000 is required – all for equipment which is not otherwise funded through the Ministry of Health and Long Term Care or other sources. Every single piece of equipment is vital to the care we provide and we are so very grateful and appreciative of each and every donation made in support of our community hospital!



Volunteer CPDMH Foundation Board Directors and Staff

We are thrilled to share that 2019 marks the 25th Anniversary of the CPDMH Foundation! We are also excited to share that this past and current year also mark the “quiet phase” of our \$3 million Comprehensive Capital Campaign. We are working hard behind the scenes completing the feasibility study (Fall 2018) and development audit (wrapping up Summer 2019) among many other pre-campaign priorities to ensure a successful campaign for the \$1.24 million community's share of the new Emergency Department and \$1.75 million needed for vital patient care equipment. Stay tuned for the launch of the “public phase” of the campaign to be announced within the year!

Thank you for your support and the difference you have made for the patients in helping us to provide exceptional health care, close to home over the past 25 years! To learn more about how you can make a difference, visit us at www.cpdmhfoundation.ca or call **613-257-GIVE (4483)**.

Total Donations 2018-2019	\$1,164,416
Donors	1,018
Gifts	1,977

One million reasons to thank our donors, sponsors and volunteers

The Almonte General Hospital Fairview Manor Foundation topped \$1,000,000 in revenue in 2018-19 making it the most successful year in more than a decade. Revenue was up as a result of support for the 'Put Yourself in the Picture' campaign, the Car or Cash for Health Care Raffle, the Mississippi Mills River Run and Walk and several legacy gifts.

“We could not be happier with last year’s results,” said Foundation Board Chair Rob Scott. “So far almost \$379,000 has been transferred to the Hospital and Manor based on invoices for the new diagnostic imaging equipment campaign. This also included other priority needs such as new operating lights for the Obstetrics operating room, new lifts for Fairview Manor and sterilization equipment for various areas in the Hospital. We’re ready to transfer another \$250 to \$300,000 as soon as the Hospital requests it toward the diagnostic imaging campaign and for pieces such as new anesthesia machines.”

“The Hospital and Fairview Manor count on funds provided by the community through the Foundation to purchase replacement or new patient/resident care equipment,” said President and CEO Mary Wilson Trider. “The provincial government funds the operating costs such as wages and medical supplies but does not provide dollars for our priority equipment needs. On behalf of our patients and residents, thank you to our generous donors whose gifts help to ensure that they can receive high quality care close to home.”

To learn more about how you can support quality health care close to home, including bringing a CT scanner to the Almonte General Hospital, please call 613-256-2500, ext. 2610 or visit: www.almontehospitalfoundation.com



Foundation Board of Directors

