

For Immediate Release

September 16, 2005

Carleton Place & District Memorial Hospital Foundation
Carleton Place, ON

CPDMH Lab Receives Top Marks

The results are in and the laboratory of the Carleton Place & District Memorial Hospital (CPDMH) has been awarded a full five-year accreditation. The five-year accreditation indicates that the lab is competent as assessed by external quality assessment procedures and the testing process of the lab meets the accepted standards of proficiency required.



Mike Gagne, CEO of CPDMH, presenting the award for five-year accreditation to Patti Boyd, Manager of Laboratory Services at CPDMH and Heather Barber, Laboratory Technologist at CPDMH

“The assessment process was extremely comprehensive and we are very pleased to announce that we received a score of 99.2%”, stated Patti Boyd, Manager of Laboratory Services at CPDMH. “There was a review of 497 requirements and of the 497 requirements, the lab fulfilled 493. Four minor recommendations were received and changes regarding these have already been implemented.”

The assessment process for the Carleton Place laboratory occurred from April 25-28 of this year and the requirements of the assessment are set by the Quality Management Program - Laboratory Services as specified in ISO 15189:2003. This new rigorous process was established in May 2003 as part of the *Medical Laboratories Particular Requirements for Quality and Competence*.

“Obviously we are very pleased with the results we received,” continued Ms. Boyd. “But they were not entirely unexpected due to the calibre of our staff and the quality of our laboratory facilities.”

“The rating of 99.2% is an outstanding achievement and reflects the professionalism and commitment of the laboratory staff and management”, stated Mike Gagne, CEO of CPDMH. “Congratulations on your performance and thank you for your continued dedication!”

As the nation's third largest group of health care professionals, medical laboratory professionals play an essential role in Canada's health care system. Eighty five per cent of physicians' diagnosis and treatment decisions are based on laboratory test results.

At CPDMH, the laboratory is a vital part of patient services. The lab employs 5 laboratory technologists and 1 laboratory technician and offers an outpatient clinic Monday to Friday from 7:30-10:30 am. In 2003/04, 116,875 tests were performed in the lab and in 2004/05, 144,942 laboratory tests were performed – an increase of 24%.

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