

**For Immediate Release**

September 11, 2006

Carleton Place & District Memorial Hospital Foundation  
Carleton Place, ON

**Results of the *Hospital Report 2006: Acute Care* released**

The Carleton Place & District Memorial Hospital continues to show improvement on the indicators examined in the recently released *Hospital Report 2006: Acute Care*. This report assesses the performance of hospitals that provide acute inpatient and ambulatory care services across Ontario. Based on data from 2004/2005, the report evaluates 33 indicators across four areas of performance: **System Integration and Change**; **Patient Satisfaction**; **Financial Performance and Condition**; and **Clinical Utilization and Outcomes**.

“We are always interested to learn how we measure up in terms of other hospitals”, stated Mike Gagné, CEO of CPDMH. “I am thrilled to see that our scores in **Patient Satisfaction** are higher than the Provincial average, the Small Hospital average and the Local Health Integrated Network (LHIN) average. For **Financial Performance and Condition**, we are the most efficient hospital in the province.”

CPDMH announced in April of this year that it was the most efficient hospital in the province as defined by the Joint Policy & Planning Committee. The *Hospital Report 2006: Acute Care* reinforces this accomplishment since the *Unit Cost Performance* at CPDMH was -33.3% - the lowest score achieved. This indicates that the services at CPDMH cost less than expected. In 2004/05 CPDMH’s budget was approximately \$8.9 million and if the hospital had operated at its expected cost, the hospital would have required approximately \$2,570,700 more to operate. Instead, the hospital’s level of efficiency saved \$2,570,700 for the taxpayers of Ontario in 2004-2005.

The scores within **Patient Satisfaction** were very similar to the results of the *Hospital Report 2005: Acute Care*. However patients across Ontario continue to indicate that the greatest areas for improvement involves sharing information with patients and their families regarding their condition, treatment as well as the preparation for discharge and the patients care at home.

“We are always looking for ways to offer better care to the community and with this report we can see where we have made improvements,” continued Mr. Gagne. “I know that we are moving in the right direction, however we still have some areas where we need to get better and I hope the report next year will reflect our progression.”

The *Hospital Report 2006: Acute Care* is an ongoing project to assess hospital performance in Ontario and is a joint initiative of the Ontario Hospital Association and the Ministry of Health and Long-Term Care. Data from 123 hospitals were used to calculate provincial, LHIN and peer group averages, and hospital-specific data was presented for 95 of 123 eligible hospitals. The purpose of the report is to help identify opportunities for quality improvement in patient care and

hospital management, and to provide citizens with information about their hospital's performance.

CPDMH uses the information in this report and closely examines the results to determine opportunities to improve patient care. Copies of *Hospital Reports 2006: Acute Care* can be found on the following websites: [www.hospitalreport.ca](http://www.hospitalreport.ca); [www.oha.com](http://www.oha.com) or [www.health.gov.on.ca](http://www.health.gov.on.ca)

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